



System Engineer

Location: Hybrid

Reporting to: Greece's Operations Manager

About the job

Can you see yourself working with cutting-edge technologies and advancing your skills?

Are you interested in collaborating with co-workers dispersed in different locations over the globe?

If so, the below is for you.

Who we are

COMPTEC I.T is a modern Managed Services Provider with offices in Australia and Europe, offering businesses end-to-end I.T solutions and services.

It prides itself as an innovative company that strives for success for itself, its employees, and its clients.

It focuses on customer service and closely follows the latest technology developments in System Integration and Cyber Security.

Our Culture

- We hire talented and self-motivated people
- We value performance and not hours worked, as we are goal-oriented
- We are glad when our progression goes together with our people's development

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The role

We seek a technically skilled and highly motivated individual to join our fast-paced Engineering team.

Reporting to Greece's Operations Manager, the System Engineer (SE) will become a member of a highly talented and geographically dispersed team (with a presence both in Australia and Greece).

The SE will be given the opportunity to be part of a broad range of cutting-edge implementations and must exhibit a high level of professionalism and a strong work ethic.

The SE must demonstrate the ability to:

- Prioritise and take ownership of incidents and tasks for their entire lifetime
- Work as part of a team or independently as required
- Practice industry standards in Cyber Security and Compliance
- Troubleshoot issues related to systems and networks
- Communicate internally and with the clientele effectively

Primary Responsibilities

- Business as Usual (BAU) client requests
- Participate in the implementation and maintenance of the client's I.T infrastructure
- Proactively identify and report issues to ensure the highest levels of systems and infrastructure availability
- Create or update documentation for the client I.T infrastructure



Skills

- Windows Server experience
- Understanding of the Microsoft Azure & Office 365 service platforms
- Virtualisation experience (Preferably Hyper-V, alternatively VMware/VirtualBox)
- Understanding of Backup & Disaster Recovery technologies
- Understanding of firewalls and networks
- Understanding of Remote Monitoring and Management (RMM) tools
- Ability to work on projects, as well as manage the day-to-day operations

Key Qualities

- Problem-solving
- Analytical thinking
- Ability to learn, adapt, communicate and organise
- Ability to work independently and outside business hours as required
- Collaborative team spirit with the ability to create and maintain cooperation, understanding, trust and credibility within the team

Benefits

- Daily exposure to the latest technologies, practices and methodologies
- Collaborate with experienced and acclaimed professionals that will help you grow as an individual
- Continuous training and career development opportunities with fully funded role-related Certification Exams.
- International and multicultural environment
- Welcoming and friendly work environment
- Company laptop, mobile device and carrier subscription
- Competitive compensation that is constantly evaluated with respect to the KPIs
- Ability to work remotely given the circumstances